# General conditions and information regarding attendance at events

## 1. Identification

Students must bring their Bath Spa University ID Card to every event they wish to attend for identification purposes. For members of the public, photo ID will be required (e.g. passport, driving licence, proof of age card).

## 2. Age Restriction

2a. All Bath Spa events are restricted to age 17+ unless specifically noted on the event page. It is the responsibility of the student purchasing a wristband or event ticket to ensure that they comply with the said age restriction before purchasing a wristband for themselves. All students and guests are required to provide proof of age if asked by the door staff, and you can be refused entry if you are unable to do this.

2b. Please note that any Warwick student who forgets their University card will not be able to enter by quoting their student number unless they can also produce proof of age.

2c. Normal UK Licensing Laws apply and anyone under the age of 18 years will not be served alcohol. We may ask, at any time, any student or their guest(s) to provide photographic proof of identity and age if we reasonably believe that person may not meet the minimum age requirement for purchasing alcohol. Anyone found purchasing or attempting to buy alcohol on behalf of someone under 18 will be ejected from this/all Event/s and may also be liable for prosecution. We reserve the right to refuse the sale of alcohol to an adult if they're accompanied by someone under 18 years and we believe the alcohol is being bought for the under 18.

## 3. Admission

3a. Where wristbands are required for an event, you must be wearing a valid wristband on your wrist to gain entry for the whole duration of the event and show the wristband upon request for inspection at any time. Failure to show your wristband when requested may result in you being ejected from the event.

3b. You must have in your possession a current and valid Bath Spa University ID card, or photographic proof of identity, for inspection upon request at any time. Failure to produce this ID when requested may result in you being ejected from the event.

3c. In order to ensure the security, safety and comfort of all patrons, We reserve the right at our reasonable discretion to refuse admission without compensation or refund.

3d. During Welcome Week, wearing a valid Welcome Week wristband only guarantees entry up until 10pm, unless stated otherwise for specific events. After this time, if the venue is at its capacity limit, you will be asked to wait. You will only be admitted thereafter when the venue is under its capacity limit.

3e. Searching is a condition of entry to protect your safety and that of other customers. We will conduct security searches of persons' clothing, bags and other items which we reasonably determine at our discretion on entry and exit and reserve the right to disallow within the event items which may be illegal or which, in our reasonable opinion may cause danger or disruption to events, or other patrons (regardless of whether or not such item is illegal or is carried for specific purposes), which artists performing at the event or their management have asked us to prohibit or are otherwise prohibited pursuant to these Terms and Conditions, including, without limitation, food and beverages (other than as required on proven medical grounds) (all such items "Prohibited Items"). Anyone found in possession of illegal or contraband goods may also be liable for prosecution. All items left with stewards before entry into the event are left at your own risk.

### 4. Re-Admission

Re-admission is not allowed once you have exited an event, save in limited circumstances at the sole discretion of BSUSU event staff.

### 5. Rights Of Admission

5a. Right of admission is reserved by the venue management. Please note that you are still subject to Bath Spa University Students' Union policies and procedures, and can be refused entry at any time if you breach these.

5b. In case of emergency please follow instructions and directions from stewards, staff and/or other officials.

5c. Should you experience any problems while at the Event please contact the nearest steward so that every reasonable effort can be made to resolve the issue prior to, or during the Event as complaints are very difficult to resolve after the Event.

5d. The Event marquees, Students' Union building and other venues used for events are no smoking premises.

5e. Please note that prolonged exposure to loud noise may cause damage to your hearing.

5f. Flashing lights may be used during a performance. If you have any concerns about the use of lighting at an event, please contact a member of the Event staff.

5g. You may be ejected from events or may not be permitted into Events and will be asked to surrender any tickets or wristbands you may hold if, in our reasonable opinion, you or your behaviour or any item you are carrying poses a health and safety risk; affects the enjoyment of other patrons; affects the running of the event; may cause damage to or interfere with the property of BSUSU, hire equipment or any property of any performing artists; is unacceptable; is in breach of these Terms and Conditions; is in breach of the law; is in breach of any rules and regulations or policies of BSUSU (these include, without limitation, entering any backstage or prohibited areas, standing on seats or on tables and climbing on any event structure, throwing any objects or substances onto the stage or into the crowd or at another customer); may lead to a breach of any licensing conditions; and/or you refuse to leave a Prohibited Item with our stewards or to be searched.

5h. You must leave Events quietly in consideration for our neighbours. Any failure to do so may result in you being refused permission to purchase Tickets/Wristbands to future Events.

5i. CCTV and film cameras may be present at events, this includes filming by the police or security staff carried out for the security of customers. By purchasing a Wristband and attending the Events you give your express consent to all such filming and to your actual or simulated likeness being included within any film, photograph, audio and/or audiovisual recording ("Footage"), the copyright of which shall be owned by us. You further hereby agree that any such footage may be exploited by us in any and all media for any purpose at any time throughout the world including use in commercial distribution or Use for commercial purposes, such as merchandising or DVDs, without payment or compensation.

5j. Cameras are normally permitted for personal use though professional cameras and video/audio equipment are strictly prohibited. Live video/audio recordings made without the permission of the artiste/promoter are prohibited.

5k. You are required to observe and comply with rules and regulations of the Events and comply with all instructions given to you by Event stewards and staff whilst at the events. Normal statutory rules and regulations apply and should be observed at the events, failure to do so may result in ejection from an event.

51. All advertised times are approximate and subject to change. It is your responsibility to make appropriate arrangements to ensure that you arrive at events in sufficient time in case the event starts early and to ensure that you are able to stay until the close of the events should you wish to if it overruns. We will not be responsible to make any refund or meet the costs of any alternative travel arrangements or for any loss of enjoyment or other indirect loss as a result of an event not running to the precise advertised times.

5m. No food or beverages are permitted to be brought into any event by you (save in limited circumstances on medical grounds). A variety of food and beverages will be available for purchase within the venue.

5n. Bottle tops from all bottled products bought inside the venue will be removed to reduce the risk of them becoming rolling trip hazards, or used as missiles. Occasionally, all drinks will be decanted into plastic cups.

50. When purchasing alcohol if you appear to be under the age of 25 you may be asked for proof of age.

5p. We reserve the right to refuse to serve you alcohol if, in our reasonable opinion, We believe that you are intoxicated or likely to become intoxicated if We serve you further alcoholic beverages.

5q. You are not permitted to sell or offer for sale or distribute any items whilst at or in the environs of the Events including, without limitation, merchandise, tickets, wristbands, food, beverages, cigarettes or smoking materials.

5r. You shall not bring into the venue or display or distribute (whether for free or with a charge) at events any sponsorship, promotional or marketing materials.

#### 6. Bringing Guests to the Union and Union events

6a. Students may be able to bring guests to certain events. Promotional information will display whether guest tickets are available. To purchase a guest ticket, students should purchase their guests' tickets on their SU account. Your guests must arrive with you to the event and bring their own photo ID as proof of age.

6b. You are responsible for the conduct of your guest at any event. Where a guest is refused entry to or ejected from an event, you will also be asked to leave and be liable for any damages or repercussions resulting from their behaviour.